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Appl. No.: 09/742,719

Confirmation No.: 7753

Applicant(s): Daniel J. Thompson

Filed: December 21, 2000

Art Unit: 3623

Examiner: Meinecke Diaz, Susanna M.

Title: METHOD, SYSTEM, AND COMPUTER SOFTWARE PROGRAM  
PRODUCT FOR ANALYZING THE EFFICIENCY OF A COMPLEX  
PROCESS

Docket No.: 043517/203984

Customer No.: 00826

Please see the attached Amendment (30 pages) and Petition and Fee for Extension of Time (2 pages) in reference to the above-identified patent application.

Number of Pages: (including cover page) **33****IF NOT RECEIVED PROPERLY, PLEASE NOTIFY US IMMEDIATELY AT 919-862-2221.**

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<b>CLIENT/MATTER:</b> 043517/203984	<b>OPERATOR:</b>

In re: Daniel J. Thompson  
Appl. No.: 09/742,719  
Filed: December 21, 2000  
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